CASE STUDY

SUPPORTING BACKLOG TICKETS
for a Caboodle Development Team - MFT

THE REQUIREMENTS

With an ever-changing landscape of reporting requirements, from national level to internal backlogs, requests for development tend to inflate. These requests are typically triaged and given a priority, but due to requirements for certifications and a niche skillset, they require a specific set of trained individuals.

MFT required additional support to help tackle some of the higher-priority ticket items within a reasonable timeframe.

OUR SOLUTION

Futures provided an additional EPIC Cogito Consultant to tackle a specific list of high priority items provided by the MFT Cogito leadership. This consultant liaised with Analysts and the substantive Cogito team to provide solutions to resolve the backlog tickets, provide proof of testing and use MFT documentation and git processes for implementation in the Production environment.

OUTCOMES DELIVERED

Enhanced current Clarity-based Caboodle tables with additional columns

Re-worked custom Stored Procedures for Caboodle DMCs to increase runtime efficiency

Developed new Clarity DMCs to provide additional Columns for downstream Caboodle Development

Created a solution for providing Indices of Multiple Deprivation through the environments in InfoXand DimX Tables

Supported development with custom stored procedures for non-EPIC DMC solutions

CONCLUSION

Futures successfully supported MFT in addressing their high-priority backlog of development tickets by providing a skilled EPIC Cogito Consultant. Through close collaboration with the MFT Cogito team and adherence to established processes, the Consultant delivered efficient, high-quality solutions across multiple areas of the Caboodle development environment.

The engagement not only improved performance and functionality in key reporting components but also enabled the MFT team to better meet evolving reporting demands.

This targeted support has strengthened MFT's ability to maintain timely, data-driven insights that ultimately enhance patient care and operational decision-making.